



KPAMA Journal

Keystone Chapter of AAHAM

June 2014

UPCOMING MEETINGS

- 7/17/2014 Summer Meeting - Penn National Conference Center - Grantville*
- 9/25/2014 Regional Meeting - Valley Forge Radisson - King of Prussia*
- 12/11/2014 Holiday Meeting - Holiday Inn - Harrisburg/Hershey*

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Welcome to the Keystone AAHAM Certification Corner

Summer 2014

For over forty years, AAHAM certifications in Patient Financial Services have been held as the premier industry certifications. During the 2013 ANI in New Orleans, our very own Christine Stottlemyer, AAHAM National President, announced the renaming of our certification programs. Christine also announced the release of the new mid-level certification, Certified Revenue Cycle Professional. Many members from the Pennsylvania Chapters were invited to our National Office to participate in the development of the questions for the CRCP. Everyone involved was honored to be asked to be part of this historic event.

The new CRCP exam is available for individuals working in either the Institutional or Professional setting. The cost of the exam is \$199, with section re-takes costing \$50 each. The sections included in the exam include:

CRCP-I Sections

- Patient Access
- Billing

- Credit/Collections
- Revenue Cycle Management

CRCP-P Sections

- Front Desk
- Billing
- Credit/Collections
- Revenue Cycle Management

Your Keystone Chapter proudly supports members in achieving their certification goal no matter the level you choose. There are study sessions and guides available for the CRCE, CRCP and CRCS. Mentors are available to assist you as you prepare to sit for the AAHAM certification exams. AAHAM also offers the Certified Compliance Technician (CCT) and is working on a Charge Description Master certification to be released soon.

Carolyn Brown, CRCE-I, Keystone's Certification Chair, updates everyone with all of the new and exciting plans along with scheduled study sessions and all other application infor-

mation at each Keystone education meeting (just another reason to attend these great meetings). Contact Carolyn at cbrown@philhaven.org for additional information.

The Keystone Board of Directors supports and encourages all our members to consider certification, as many organizations require certification, at all levels of the patient financial services arena. It just may be your certification that lands that dream job!

Submitted by
Carolyn Brown, CRCE-I
AAHAM Certification Com-



KPAMA Journal Editorial Policy & Objective

The KPAMA Journal Magazine is published by the Keystone Chapter of AAHAM to update the membership regarding chapter and national activities as well as to provide information useful to healthcare administrative professionals

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www.keystoneaaham.org

Get Published

We are always looking for articles from our members. Do you have an article on a current financial healthcare topic? Please send to tmoritz@nragroup.com. Articles should be less than 800 words and submitted in a Word document.

Legislative Update

It has been a very active quarter for legislative activities! With the implementation of the Affordable Care Act plans on April 1, to the delay in ICD-10 until October 1, 2015 - providers and payors alike have been very busy!

Providers have been busy setting up financial classes, insurance carriers and plans to accommodate all the new ACA plans. Many providers had some outreach programs set up to try to enroll patients in ACA plans, if they were able. Our corporate partners have “stepped up” and are helping to enroll patients in ACA plans along with their enrollment in state Medicaid programs.

Now we are waiting to see what impact this has on our accounts receivable! We have been seeing some “pended payments” already from some

of our ACA plans, due to the patient not paying their premiums. We may be seeing a lot more of that!

National AAHAM’s Legislative Day has attracted much interest from both providers and corporate partners. AAHAM members “headed to the Hill” on April 24 to promote revision of the Telephone Consumer Protection Act (TCPA) - so that cell phones can be called for healthcare collections and reminders. We will also be discussing the 501(r) regulations, which are very restrictive to providers.

If anyone would like information on either the TCPA or 501(r), please let me know and I can provide you with AAHAM’s position papers on each. Call me at (717) 851-2577 or email me at lsheaffer@wellspan.org.

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UPCOMING MEETINGS

7/17/2014

***Summer Meeting
Penn National Conference
Center-Grantville***

9/25/2014

***Regional Meeting
Valley Forge Radisson-King
of Prussia***

12/11/2014

***Holiday Meeting
Holiday Inn-Harrisburg/
Hershey***

PASS IT ON!

Do you know someone who would like to receive the KPAMA Journal? Email info@KeystoneAAHAM.org with the individual’s name, company and contact information or visit our website at www.keystoneaaham.org and follow the link to ‘Join Keystone AAHAM’s Email List’

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Three scholarships to attend AAHAM's Legislative Day were awarded this year by the Keystone Chapter. The award winners are: Mary Beth McMenamin from Lehigh Valley Health Network, Terry Balcavage from Good Shepherd Rehab, and Dawn Copp from WellSpan Health. Congratulations to our award winners!

We also need your help! I am retiring in early June, and we need a new Government Relations Chair! We would love if a representative from a provider would take the position. Honestly, it is not a ton of work and means so much to the chapter. Stay in touch with what is happening nationally and state-wide - which is what we do for our jobs anyway! Then just forward these bulletins and regulatory updates to Rob Foust to distribute to our members. Please contact Roger Poremsky or any board member if interested.

Thanks again for the lovely tribute you did for me at the December meeting - it has been an honor and a privilege to work with so many wonderful friends from the Keystone Chapter. I have really, really enjoyed my time in health-care - please keep up the good work in the Keystone Chapter and help us stay strong!

God bless,
Linda

Submitted by
Linda Sheaffer, CRCE-I, CRCE-P
Chapter Legislative Chairperson



NEW MEMBERS

Josephine Agyekum-Wallace

Katie Ciprietti
Financial Recoveries

Tricia DeBlass
Lehigh Valley Health Network

Alyssa DiSalvatore
Varo Healthcare

Steven Dunn
Cardon Outreach

Dixie Hudson
Wellspan Health

Sharon Klunk
Hanover Medical Group

Joel McKiernan
Credit Management Co

Allison Miller
Lehigh Valley Health Netowrk

Jean Reed
Caron Treatment Centers

Christine Rowe
Chiropractic Associates of
LVPG

Donna Snyder
Avysion Healthcare Services

Doug Spainhower
Cirius Group

Tamra Arnold
Pinnacle Health System

Michaellee Coldsmith
Pinnacle Health System

Lisa Gadsden
Highmark

Darla Hesselman
Pinnacle Health System

Elaine Rebman
Highmark

John Rogers
RevCare/First Credit

Wayne Wadsworth
CBCS

AAHAM Mission Statement

AAHAM's mission is to be the premier professional organization in health care administrative management. Through a national organization and local chapters, AAHAM provides quality member services and leadership in the areas of education, communication, representation, professional standards and certification.

****Renew Your Membership****

If you have not renewed your membership with the Keystone Chapter or with National AAHAM, please take a few minutes to renew.

By updating your membership, you will continue to keep your pulse of what is happening now in this ever changing environment.

DON'T BE LEFT OUT!

Go to www.keystoneaaham.org to renew!

Thanks for your continued support!

Deb Sterling, CRCE-I

Chapter Membership Chairperson



Save the Date for the 2014 Annual AAHAM ANI

“Sail Into Revenue Cycle Success”

**The 2014 ANI will be held on October 15-17, 2014
at the**

Manchester Grand Hyatt in San Diego, CA

For more information visit www.aaham.org

**Contact Keystone AAHAM
www.keystoneaaham.org**

**General Information
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certification@keystoneaaham.org**

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**Corporate Sponsors
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**Meeting Registration
meetings@keystoneaaham.org**

**Scholarships
scholarships@keystoneaaham.org**



Keystone Corporate Partners

Your participation in the Corporate Partner Program enables the Keystone Chapter to continue providing a forum for the education of our members as well as opportunities to meet and network with our friends and associates throughout the Chapter:

Thank You!

PLATINUM PLUS

HRSI

Deco

Bureau of Account Management

Key Med Partners

PLATINUM

Financial Recoveries

National Recovery Agency

Penn Credit

Arcadia Recovery Bureau

GOLD

**Central Credit Audit
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**Credit Bureau of Lancaster
EMCsoft
PATHS
Peerless Credit Services, Inc.
Quality Asset Recovery**